WILLAMETTE VALLEY MEDICAL CENTER

2012 REPORT TO THE COMMUNITY

At Willamette Valley Medical Center, our goal is to deliver the best healthcare available in the Yamhill Valley as we seek to exceed the expectations of all those we serve. With the help of dedicated physicians, employees, volunteers and board members, along with the continued support of our community, we work to fulfill our mission: You matter. Amazing care every time.

Delivering the highest quality of healthcare is the single most important contribution we make, but there are many ways we make a positive impact on the communities we serve. Here are a few of the ways we are making a difference.

Investing in the future

In 2012, Willamette Valley Medical Center upgraded its computer infrastructure on a facility-wide basis, representing a significant investment in new technology. Additionally, we opened a new 10-bed Senior Behavioral Health Services facility, providing 20 new jobs.

In all last year, we invested over $6.3 million in our facilities that, in addition to the above, included technology replacement, information technology additions/updates, and important facility upkeep and maintenance.

Contributing to our local tax base

Last year, Willamette Valley Medical Center paid more than $941,534 million in property taxes and other fees that helped to support our city, county and state. These dollars help to support local schools, road development, recruitment of business and industry, and other vital services. This amount does not include provider taxes/fees of $3,754,724, fees that are paid by all hospitals to help fund care for the poor.

Helping those in need

Willamette Valley Medical Center provided more than $16.5 million in uncompensated care last year, which included charity care, discounts for the uninsured and bad debt, incurred as we cared for many people without sufficient resources.

Adding new physicians

During the past year, Willamette Valley Medical Center added seven new physicians to our highly respected medical staff, including specialists in emergency medicine, nephrology, anesthesia, orthopedics, radiation oncology and internal medicine.

One of our community's major employers

With an annual payroll of $45.1 million and approximately 560 employees, Willamette Valley Medical Center is one of the largest employers in this region.

We thank you for choosing us for your healthcare needs. With your support, together we can continue making healthcare and our community better.

CEO Dan Ordyna, CNO Connie Pullen and Program Director Steve Lowry cut the ribbon on WVMC's new gero-psychiatry unit.

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2012 COMMUNITY BENEFIT REPORT

Charity and other uncompensated care...$ 16,561,757

Includes charity care, discounts for the uninsured and bad debt, incurred as we cared for many people without sufficient resources. Does not include unpaid costs of government-sponsored programs such as Medicare and Medicaid.

Community benefit programs ....$ 433,683

Charitable donations and sponsorships ....$ 43,498
Physician and staff recruitment ....$ 390,198

Taxes ....$ 941,534

Includes property, sales and other taxes which help support the services funded by our city, county and state. Does not include provider taxes/fees of $3,754,724, to help fund care for the poor.

2012 TOTAL...**$ 17,936,974**

In addition to the above, the hospital's payroll of more than $45.1 million and capital investments of more than $6.3 million also contributed significantly to the community's economic success.

COMMUNITY SUPPORT

Willamette Valley Medical Center and our family of employees, physicians and volunteers are proud to support a number of organizations and causes, including the Willamette Valley Cancer Foundation. The non-profit organization, launched 10 years ago to assist cancer patients throughout northwestern Oregon, gives away approximately $60,000 a year. The hospital provides office space, a resource library, and supports the director's salary. Successful fund-raisers include the annual Barium Cup Golf Classic, which raised more than $62,000.

Santa and his elves helped gather toys for Henderson House and food for the Yamhill Community Action Partnership food bank in the second annual "Stuff the Bus" campaign in December. The community contributed 968 pounds of food, which translated into 745 meals. Donated toys included building blocks, dolls, children's pop-up tents and board games.

Willamette Valley Medical Center sponsored "Girls' Night Out" last May, a free event to promote good things, good fun and good health. Women of all ages enjoyed shopping at vendor's booths, listened to a live band, tasted some food and wine, and heard some important health presentations.

The hospital also serves as a "sister" hospital for a medical facility in west Africa through GhanaHope Foundation. GhanaHope is a partnership between McMinnville health care supporters and providers in Ghana that aims to improve medical care and daily life in the impoverished country. Teams of volunteers from McMinnville have travelled to Ghana to perform surgeries on cleft palates and cleft lips as well as to help people with diabetes and high blood pressure. WVMC has also hosted a visit from a Ghanian doctor who came to Oregon to learn about US medical facilities and practices. The hospital has also donated 11 crank-operated hospital beds and bedside stands, four birthing beds, six stretchers, three microscopes, a colonoscope and other supplies to the hospital.