

[REDACTED]
Portland OR, [REDACTED]

Dear Providence Caregiver:

Providence has made revisions to adjust the health plan coverage for applied behavior analysis (ABA) in the treatment of autism spectrum disorder.

Providence is committed to improving people's health, including caregivers and families. This is why Providence continues to examine the latest evidence of treatments and therapies when designing benefit plans. Recently, more information has become available on the effectiveness of ABA treatment. Earlier this year, the U.S. Department of Health & Human Services Agency for Healthcare Research and Quality updated its findings with respect to the efficacy of this therapy for those with autism spectrum disorder, a report that Providence has been evaluating. Until very recently, this therapy was considered experimental and was not covered by most benefit plan coverage.

Based on the report findings, Providence will amend the Plan to cover ABA therapy for the treatment of autism spectrum disorder, retroactive to Jan. 1, 2014, subject to all other applicable terms of the Plan.

If you incurred claims for ABA therapy services to treat autism spectrum disorder for a dependent covered under the Plan on or after Jan. 1, 2014, please resubmit your claims to Providence Health Plan (PHP) for re-processing. PHP will reprocess your claim, subject to applicable Plan terms, including, but not limited to, medical necessity, whether the claim is in-network or out-of-network, and coinsurance, deductible and out-of-pocket maximums.

If you have any questions regarding this letter, please contact Providence Health Plan Customer Service at 503-574-7500 or 800-878-4445, Monday through Friday 8 a.m. to 5 p.m.

Sincerely,

Providence Health Plan Customer Service Team
on behalf of Providence Health & Services