THE LEAPFROG GROUP OVERVIEW FOR OREGON EDUCATORS BENEFIT BOARD

About The Leapfrog Group

The Leapfrog Group

- Purchaser-driven nonprofit publicly reporting on hospital quality and safety
- Founded by purchasers in 2000 in response to 1999 IOM Report To Err is Human













The Leapfrog Hospital Survey

- □ One-of-a-kind
- A free, voluntary survey on measures of hospital performance important to purchasers
- Completed annually by over 1,500 hospitals from across the country



The Leapfrog Hospital Survey

- □ 3 key facets:
 - How patients fare
 - Resources used in caring for patients
 - Management practices that promote safety



Measures Unique to the Leapfrog Hospital Survey

- Computerized Prescriber Order Entry implementation and effectiveness
- □ ICU Physician Staffing
- Maternity Care Survival predictors for high risk procedures
- □ Compliance with NQF Safe Practices
- □ Never Events policy



Maternity Care

- □ C-section rate
 - □ New for 2015; target rate: \leq 23.9%
- Rate of early elective deliveries
 - □ Target rate: ≤5%
- □ Rate of episiotomy
 - Target rate: ≤12%
- □ High-risk deliveries
 - NICU equipped to treat very low birthweight babies; standard based on number of births and mortality
- □ Process of care
 - DVT Prophylaxis for C-sections, bilirubin screening



2014 Oregon Participating Hospitals

- □ Adventist Medical Center
- □ Kaiser Sunnyside Medical Center
- □ Providence Medford Medical Center
- □ Providence Milwaukie Hospital
- □ Providence Newberg Medical Center
- □ Providence Portland Medical Center
- Providence St. Vincent Medical Center
- □ Providence Willamette Falls Medical Center
- □ Tuality Healthcare



Why Purchasers Request Participation in the Leapfrog Hospital Survey

- A meaningful dashboard to judge hospital safety, quality, and efficiency
- □ The highest level of transparency
- Develop partnerships with providers and health care executives to achieve real improvement
- Support working with health plans
- Allows for national comparisons
- □ Designed by, for, and about purchasers' needs



How Purchasers Use Leapfrog Data

- Public reporting
- □ Benefits design
- Value-based purchasing
- Hospital recognition programs



The Hospital Safety Score



The Hospital Safety Score is an A, B, C, D, or F letter grade reflecting how hospitals perform at keeping patients safe from accidents, injuries, harm, and error

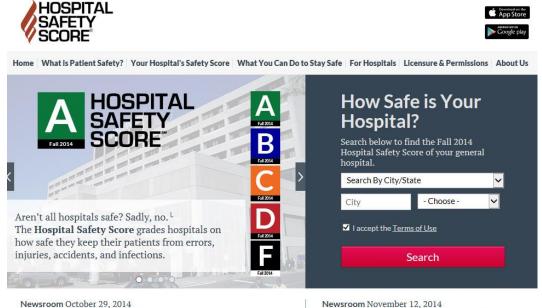


Methodology Behind the Hospital Safety Score

- Scores assessed for 2,500 general, acute-care hospitals
- Calculated using national publicly available data
 - Center for Medicare Services (CMS)
 - Leapfrog Hospital Survey (when available)
 - American Hospital Association Annual Survey (when available)
- Methodology developed by Blue Ribbon Expert
 Panel



www.HospitalSafetyScore.org



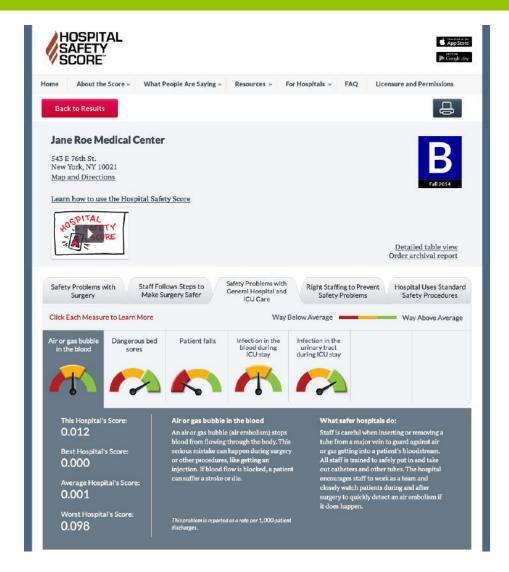
New Hospital Safety Scores Help Patients Find the Safest U.S. Hospitals

Newsroom November 12, 2014 Calculator Revealing Cost of Hospital Errors Validated by Care Innovations from Intel and GE

What is Patient Safety?		Your Hospital's Safety Score		What You Can Do to Stay Safe	
Errors, Injuries, Accidents, and Infections	>	About the Score	>	Preparing for Your Hospital Stay	>
Increasing transparency: why the Hospital Safety Score works	>	How to Use the Score	>	Talking with Your Doctor about Safety	
		Choosing a Safe Hospital	>	Other Patient Resources	>
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www.HospitalSafetyScore.org





Hospital Safety Score Mobile App





Timeline of Activities

- □ April 1st: Leapfrog Hospital Survey opens
- □ June 30th: First reporting deadline
- □ July − January: Results updated monthly
- □ December 31st: Survey closes

- □ April: Spring Hospital Safety Score release
- □ October: Fall Hospital Safety Score release



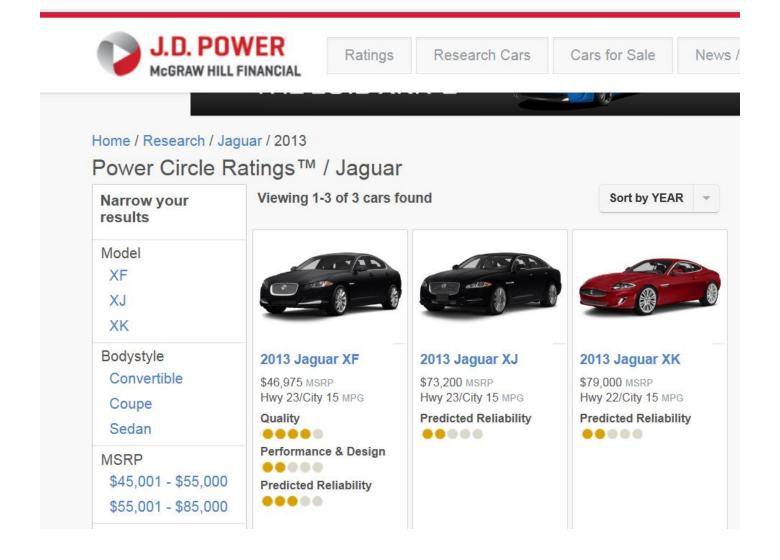
Standards for Transparency

Transparency that drives markets: the Leapfrog checklist

- Shows variation: Shows how performance compares and contrasts to the broadest spectrum of highs and lows
- Relevant: Measures what matters to consumers
- □ **Unbiased**: Reports through an independent arbiter



Car Ratings- JD Power





Toaster Ratings- Amazon.Com

The most helpful favorable review

892 of 908 people found the following review helpful

★★★★☆ Solidly Designed Toaster Oven

For the most part...just the looks alone are nice and clean. It doesn't look like a spaceship on the counter. Nice simple straight lines and simple on / off / bake / broil / etc controllers.

There were later design ovens from this manufacturer, but for the price, and all the Basic Features, I figured how can I go wrong? With 1800 watts for the total...

Read the full review >

Published on February 25, 2011 by Mrs. F.

See more <u>5 star</u>, <u>4 star</u> reviews

The most helpful critical review

645 of 659 people found the following review helpful

★★★☆☆ Just What I Wanted... Until it Broke **Updated Review**

After a long search, I was unhappy with the selection of toaster ovens in my price range - my price range being as inexpensive as possible! My old Black & Decker toaster oven that I bought at my neighborhood drug store lasted for at least 10 years. I was totally happy with it. The cheaper new ones are not the same - they all have that timer dial for toasting with a space...

Read the full review >

Vs.

Published on April 25, 2011 by MsG

See more 3 star, 2 star, 1 star reviews

< Previous | 1 2 ... 86 | Next >

Most Helpful First | Newest First



Cars and Toasters: Do they meet the Transparency Checklist?

- Shows variation- Yes: JD Power showed quality ratings for many different cars and showed that they are not all the same
- Relevant- Yes: Measures like Mechanical Quality are important
- Unbiased- Yes: Amazon shows many different reviews from consumers, even those that might steer a customer away from buying a product



HospitalCompare.gov Pneumonia

Effective Pneumonia Care						
™ View Graphs View More Details	SHADY GROVE ADVENTIST HOSPITAL 9901 MEDICAL CTR DR ROCKVILLE, MD 20850 (240) 826-6472 Add to my Favorites Map and Directions	SIBLEY MEMORIAL HOSPITAL 5255 LOUGHBORO RD NW WASHINGTON, DC 20016 (202) 537-4680 Add to my Favorites Map and Directions	WASHINGTON ADVENTIST HOSPITAL 7600 CARROLL AVE TAKOMA PARK, MD 20912 (301) 891-5651 Add to my Favorites Map and Directions			
Pneumonia Patients Whose Initial Emergency Room Blood Culture Was Performed Prior To The Administration Of The First Hospital Dose Of Antibiotics	97%²	98%²	100% ²			
Pneumonia Patients Given the Most Appropriate Initial Antibiotic (s)	98%²	98% 2	98%²			
Pneumonia Patients Given Smoking Cessation Advice/Counseling	98% ²	100% 1,2	96% 1,2			
Pneumonia Patients Assessed and Given Pneumococcal Vaccination	87%²	85% ²	94% 2			
Pneumonia Patients Assessed and Given Influenza Vaccination	92%²	91%²	88%²			



HospitalCompare.gov Death rates

™ View Graphs View More Details ▶	SHADY GROVE ADVENTIST HOSPITAL 9901 MEDICAL CTR DR ROCKVILLE, MD 20850 (240) 826-6472 Add to my Favorites Map and Directions	SIBLEY MEMORIAL HOSPITAL 5255 LOUGHBORO RD NW WASHINGTON, DC 20016 (202) 537-4680 Add to my Favorites Map and Directions	WASHINGTON ADVENTIST HOSPITAL 7600 CARROLL AVE TAKOMA PARK, MD 20912 (301) 891-5651 Add to my Favorites Map and Directions
Rate of Readmission for Heart	No Different than U.S. National	No Different than U.S. National	No Different than U.S. National
Attack Patients	Rate	Rate	Rate
Death Rate for Heart Attack	No Different than U.S. National	No Different than U.S. National	No Different than U.S. National
Patients	Rate	Rate	Rate
Rate of Readmission for Heart	Worse than U.S. National Rate	No Different than U.S. National	No Different than U.S. National
Failure Patients		Rate	Rate
Death Rate for Heart Failure	No Different than U.S. National	No Different than U.S. National	No Different than U.S. National
Patients	Rate	Rate	Rate
Rate of Readmission for	No Different than U.S. National	No Different than U.S. National	No Different than U.S. National
Pneumonia Patients	Rate	Rate	Rate
Death Rate for Pneumonia Patients	No Different than U.S. National	No Different than U.S. National	No Different than U.S. National
	Rate	Rate	Rate

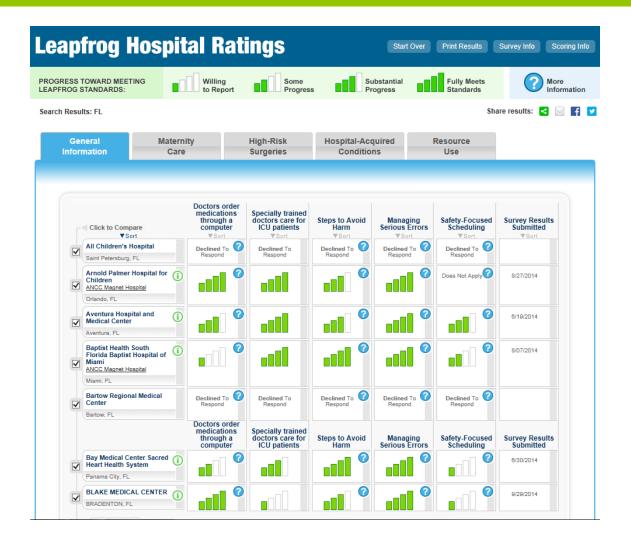


Hospital Compare: Does it meet the Transparency Checklist?

- Shows variation- No: Hospitals are all rated as "No Different than the National Rate"
- Relevant- Not Really: Most patients don't care if the initial blood culture was performed prior to the administration of the first dose of antibiotics
- Unbiased- No: Data doesn't reflect the real variation in healthcare, and we know there are politics behind how CMS is allowed to display data



www.LeapfrogGroup.org/CP



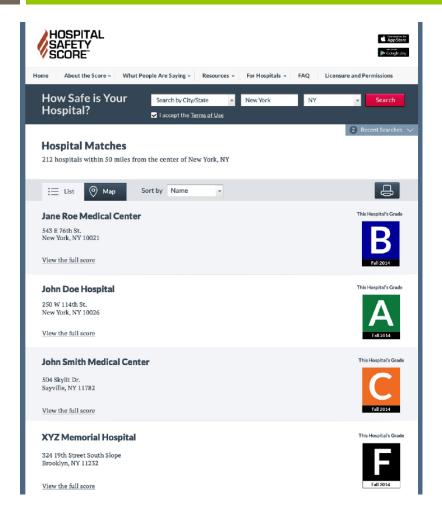


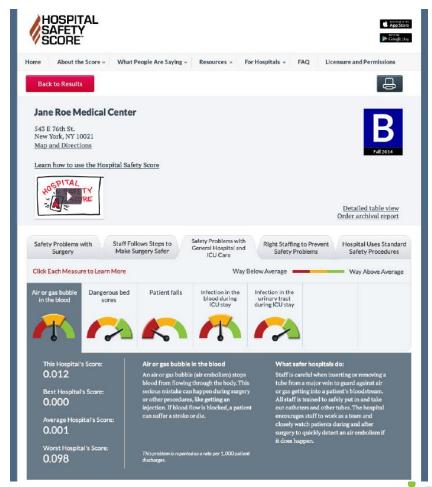
Leapfrog: Does it meet the Transparency Checklist?

- Shows variation: Yes- Hospitals perform very differently across different measures
- Relevant: Yes- Patients care about how hospitals perform on reducing hospital injuries and preventing medication errors
- Unbiased: Yes- Data is reported directly by hospitals, and Leapfrog has no business or contractual relationship with hospitals so therefore reports data candidly



www.HospitalSafetyScore.org





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Hospital Safety Score: Does it meet the Transparency Checklist?

- Shows variation: Yes- Hospitals perform very differently across different measures and as a result receiving varying safety scores
- Relevant: Yes- Patients care about how well hospitals are doing at keeping them safe
- Unbiased: Yes- Data is collected from already publicly available sources and is reported by Leapfrog without alteration



For more information

- www.LeapfrogGroup.org
- www.HospitalSafetyScore.org
- Leapfrog commentary on <u>Forbes.com</u>
- emobley@leapfroggroup.org

- @leapfroggroup
- www.Facebook.com/TheLeapfrogGroup

